

It gives us immense pleasure to welcome you to your new home. Eternia is one of Oberoi Realty's most prestigious developments and we have taken great care to ensure that all the members of the family will be proud occupants here. Below are a few pointers to help you to make your stay better at the Eternia by Oberoi Realty:

- **Your fitout guideline contains all essential dos and don'ts that will help you to make your apartment your dream home. It is advisable to adhere to the guidelines to ensure your fitout is carried out smoothly. For any queries or hindrances please feel to connect with the help desk.**
- **Your guest is our guest. Please inform the PMS team (Help Desk/ CRE) in advance about the arrival of your guest so that the guest gets a hassle-free entry in to the complex.**
- **The look of your building resembles your identity. We would request you to refrain from doing any such activity that would spoil the elevation of the building for e.g., drying clothes in the balcony, placing outdoor units in balcony, installation of safety grills or doors etc.**
- **We request you to segregate the garbage into dry garbage and wet garbage, and refrain from leaving or disposing the same in the common lobby/staircase or any other common areas.**
- **We request you to maintain noise levels of musical and other electronic instruments in your house. The same should also be followed when you are doing fitout as the time for carrying out the fit-out works is from 9.00 AM to 2.00 PM and 4.00 PM to 7.00 PM.**
- **We have high speed elevators installed in the building for your convenience. We would request you to refrain from doing any such activity that may cause any accidents and/or damage the elevators while using the same. All kids below the age of 12 should be accompanied with adult family member.**
- **During an emergency you are requested to please keep calm and follow the emergency protocols and contact the below mentioned numbers.**
- **Parking's are provided at multiple levels. You are requested to kindly park your vehicle only in parking slot that is allotted to you. Parking on other parking slots or driveways may cause inconvenience to other residents and attract penalties.**
- **Please note that entrance height to the basement is 2.38 meter. You are requested to bring a vehicle of similar or lesser height for your Fitout and household material.**
- **Please Reach out to following numbers for any emergency and/or queries and/or concerns.**

Particulars	Numbers
Help Desk	9152235649
Customer Relationship Manager	9152265590
Fit Out Executive	9152288795
Security Control Room	9152205246
Property Manager	9152232647